



## REGULATION - CHALET VELA

Dear Guests,

You are about to spend your vacation in a private house. I am committed to creating a welcoming internal environment and the external part to guarantee well-being and relaxation surrounded by nature and greenery, but at the same time the pool will transform your days into pure fun, I hope you can spend beautiful and unforgettable holidays.

The house rules you are about to read are meant to be a support for a harmonious stay. I have listed some rules and I hope - with understanding - they are followed; with a respectful use of the apartment you will help me to be able to make available, even in the future, a prestigious holiday accommodation.

**General:** If there is something in the apartment that you cannot find or you need help with, do not hesitate to contact me. All objects inside the apartment or that are part of it and which are located in the gazebo, in the annex, in the changing room of the swimming pool, in the garden and in the laundry, can be used by guests. Please use the items listed in the inventory with care.

During the stay, the cleaning of the kitchenette, dishes / kitchen utensils, the bathroom and all the rooms are entirely the responsibility of the customer.

It is strictly forbidden to remove appliances or parts of the equipment supplied (towels, blankets or the like) from the apartment.

The tenant is prohibited from sub-letting the entire and / or part of the property.

**Kitchen:** Dishes, glasses, cutlery, must be placed in the special cabinets completely clean. Guests, on the day of check out, are kindly requested not to leave dirty dishes, **glasses and pots in the sink and not to confuse the utensils, plates and glasses in the kitchen with the utensils, plates and glasses in the gazebo**

**Bathroom:** Please do not dispose of hygiene products and or meal leftovers in the toilet. It is advisable to use the silicone spatula to clean the glass to remove excess water, use the spatula also to remove excess water on the shower surface. Furthermore, if the shower drain becomes clogged by too much hair, take the special tool that you find on the windowsill, to use, remove the rectangular white plate, then extract the cross filter, after which adhere the suction cup of the tool to the drain hole of the shower (with water present on the surface of the shower surface) and apply pressure and proceed with the movement.

**Garbage:** Please pay attention to separate waste collection, separating plastic and metal (yellow bin), glass (be careful to remove metal cap from jars and bottles (green bin), paper (blue bin), wet (brown bin), undifferentiated (gray bin) The garbage cans are located in the back of the house and should not be left furious by the gate, but must be taken to the main road in the evening after 19:00.

**N.B. Animal droppings must be collected and placed in the special bags and placed in the gray bin of the undifferentiated collection**

Monday evening: plastic (yellow bag - do not expose the container)

Tuesday evening: paper (use a lot of paper, do not expose the container)

Wednesday evening every 15 days: glass (green container)

Thursday evening and Sunday evening: wet food waste only (brown container)

n.b. the gray container for unsorted waste collection will be picked up on Wednesdays and Saturdays by the landlady

The daily calendar for unsorted waste collection is available, inside the pocket of the white book present in the house

**Dear Smoker:** Smoking is not allowed in our apartment. Any damage, such as burn marks and holes in or on the furniture, floor, linen, tablecloths, etc., will be charged to the invoice at the replacement value. This is not included in the rent. However, in the outdoor spaces you can smoke safely, taking care to put out the cigarettes in the special ashtrays that you find outside, it is strictly forbidden to throw cigarette butts on the ground.

**Rest period:** We ask not to make a noise from 24:00 to 07:00.

**Damage:** The tenant and each guest are responsible for their own behavior in the house and in the area surrounding it and, in the event of accidents attributable to him, he will be called to pay damages. No one intentionally damages things, but it can happen to anyone that once something breaks. We would be grateful if you would inform me immediately of the damage so that it will not be discovered after your departure.

**Diligence of the good family man:**

**Rules of conduct:** adults are responsible for the behavior of minors, animals and their guardians

**CHALET VELA – Natura e Relax**

(English version)

Località Vela 2 - 25085 Sopraponte di Gavardo - Monte Magno (BS)

CIR:017077-CNI-00030- Tel: +39 331 8504998

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**Prohibitions:** Do not climb trees, do not climb structures such as roofs, high walls, waterfall wall of the swimming pool, do not use the white bikes placed on the side of the house (for display only) do not enter the flower beds, with agave plants you could prick yourself with their plugs (beware of children), do not light fires in the green area, any fires that can be lit are exclusively the barbecue and the pizza oven, but make sure that it is off once cooking is finished.

It is forbidden to light the fireplace located in the living room of the house.

The tenant and each guest are required to take care of their personal belongings and valuables left in the apartment; The landlord is not responsible for missing valuables.

The tenant and / or guests are required, before leaving the housing unit, to lock the entrance door and the windows to avoid damage that may result from bad weather, to turn off the internal and external lights, the pool lights and all electrical appliances (TV, hob) and to close the water taps

If there are thunderstorms, it is better to disconnect the cables from the sockets of at least 3 TV

It is also advisable to keep the 3 front doors of the house (kitchen, living room, bedroom) closed to prevent unpleasant insects and animals from entering.

The overnight stay in the accommodation is allowed only to the number of people indicated at the time of booking, it is possible to receive a maximum number of 6 visitors at any time of the day as long as they also comply with the regulations, their overnight stay is not allowed.

For safety reasons, it is not allowed to use glass objects in the area surrounding the pool. Failure to comply with this rule could result in a penalty that will be deducted from the security deposit.

**Services:** the non-entrepreneurial holiday home business, by law, cannot offer complementary services, such as cleaning, babysitting, etc. therefore, guests are invited to keep the apartment clean during the period of stay, while it is the responsibility of the property to take care of general cleaning and sanitizing of the house and washing tablecloths, towels and sheets at every check in and check out.

**Supplied material for the first 2/3 days:**

Sheets (plus 1 change for each bed and sofa bed that are located under the front raised container of the bed), towels (plus 1 change per person), 1 pool towel per person, some towels to dry your animals, 1 detergent and 1 softener for washing machine, 1 floor detergent, 1 household towel, napkins paper, plates, glasses, cutlery, pans, 1 bottle of water, salt, sugar, spices, oil and vinegar, 1 dish detergent and relative sponges, some dishwasher capsules, 2 cling film, baking paper sheets, garbage bags, 1 pair of gloves 1 personal hygiene kit (toothbrush, toothpaste, shower soap, hand soap, intimate soap, shampoo and conditioner, toilet paper, hand sanitizer, bathroom cleaning products (1 shower glass, 1 anti-limescale, 1 toilet gel and relative sponges) are included in the price. Wood for the barbecue is not included, you will find wood and coal for sale at EUROBRICO Villanuova

**Wifi-Satellite TV-Netflix:** username and password are available inside the house

**Pet-friendly facility** - Pets allowed (including soft bed for medium-sized dogs) - no extra charge

**Garage-Laundry with air conditioning:** washing machine, dryer, large wall-mounted drying rack and extendable drying rack on the ground, ironing board, iron - 1 April piece of furniture containing 1 single bed - 1 white piece of furniture with drawers containing towels and pillows for animals - small tools for bodyweight fitness training (weights, step, rowing machine, medicine ball, ankle straps, mat, abdominal electrostimulator). It is possible to move the small fitness equipment to obtain the second parking space.

**Garage-Parking space:** 2 parking spaces in the garage inside the building

N.B. You can leave your pets in the garage during the night or the day if you are out for lunch / dinner or for a ride on the lake, but be careful if you close the shutters completely, **that your pets do not scratch the transparent windows with their nails, because they are not made of glass, but of plexiglass**, or leave a piece of shutter open so that your pets can get out. Take care to put a bowl of water

**Arrival - Check in:** from 18:00 to 21:00 - The tenant is given the keys to the accommodation, in case of loss and / or deterioration of the same, timely notice must be given to the landlord and / or person in charge; any costs of replacing the locks and / or restoring them will be charged to the tenant; the tenant is solely responsible for keeping the keys.

The tenant and any guests must deliver a valid identification document to the landlord and / or person in charge.

Any damage and / or deterioration of any kind detected by the tenant to the structure and equipment of the interior of the structure and to the vegetation, must be reported to the lessor and / or person in charge promptly no later than 2 hours after check-in, passed this term can be charged to the tenant.

**Departure - Check out:** before 10: 00-At the time of check-out the keys must be returned upon agreement with the landlord and / or person in charge;

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The parties acknowledge that at the time of check-out the tenant will take care of the general rearrangement of the leased property, cleaning and washing the dishes.

The landlord and / or person in charge at the time of check-out has the right to view and report any damage and / or deterioration of any kind caused by the tenant and guests to the structure, to the equipment and equipment of the entire structure and to the vegetation, it being understood that in any case the landlord and / or proposed to reserve possible reporting to the tenant (as the sole responsible) of any damage within 24 hours after check-out indicating the estimate of the damage for a possible reimbursement.

## CUSTOMER DUTIES:

- **Keep the house clean**
  - **In the evening, collect the cushions placed on the chairs of the round table in front of the pool and close the umbrella**
  - **It is absolutely necessary to close the umbrella every evening, when you are not present at home and when there is a strong wind at any time of the day**
  - **Remember to take the garbage to the main road in the evening**
- Water the flowers in the pots on the railings in front of the house on Monday, Tuesday, Thursday and Friday, including the 2 tall cylindrical pots at the entrance to the pool, the 3 large rectangular pots in front of the door exit of the kitchen, 1 3 rough round gray vases at the beginning of the garden walkway plates, furthermore the 2 flat insect repellents placed on the iron pedestal inside the gazebo and on the wicker table on the porch. Use the watering can or the yellow water tires, other flowers to be watered will be communicated to you at check-in.**
- **Out of respect for the next guests who will stay overnight after you, it is imperative to collect the droppings of your animals, place them in the bags provided and throw them in the gray garbage container. As for Pee, if the dog is used to going to the same spot, it is advisable to fill the watering can with water and sprinkle the area (especially the garden surrounding the pool) so that the patch of burnt grass does not remain.**

### HOUSE MAINTENANCE TO BE CARRIED OUT BY THE OWNER (with relative days and times)

- The irrigation system of the garden surrounding the pool is in operation every day from 04:00 to 05:30 in the morning (except Saturdays), while the irrigation system of the flowery bank that flanks the avenue and the entrance gate is open from 9.45 pm to 11.45 pm about (except Fridays)
- The mowing of the grass and the maintenance / cleaning of the pool takes place on Saturday from 10:00 to 13:00, weather permitting, otherwise arrangements will be made with the guests to agree on an alternative day, while on Wednesday (morning choice from 05:00/06:30 am or evening from 19:00/20:30 pm) an inspection tour will be carried out to check the pool engine room, the PH and CHLORINE and possible cleaning as well as watering the seasonal flowers. As for the pool, customers are only allowed to use the net to collect leaves, insects on the surface and the brush to clean the bottom.

### YOU ARE ON HOLIDAY IN A LOCATION SURROUNDED BY A NATURAL CONTEXT, BETWEEN VEGETATION AND SMALL ANIMALS.

The Chalet is completely fenced in and there is no danger (if the gate is closed) of large animals entering such as dogs etc., but inside you will notice that in addition to the pleasant chirping of birds and squirrels jumping on the trees, there are even not very pleasant animals such as insects of various kinds, lizards, spiders, mosquitoes, bees, small harmless brown scorpions, etc .....

## IT IS VERY IMPORTANT TO KEEP DOORS AND WINDOWS CLOSED

The animals are in their habitat and must be respected, but still pay **attention** to yourself, the children, the people who are with you and your animals who could venture around the olive grove to discover new things.

They are provided in the entrance corner and in the outside furniture of the house, insect repellent palettes, insect catching lamps and sticks to be used in case you want to walk through the olive grove

**FOR PROBLEMS CAUSED BY ATMOSPHERIC EVENTS  
EXTRAORDINARY MUNICIPAL MAINTENANCE OR OTHER  
CONTACT ALESSANDRA TEL: 331 8504998**

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If there is a power cut in the house due to atmospheric events or other events and you have already checked that the main switch behind the mirrors in the corridor has not tripped, contact the owner who will go to the location to restore the power line manually with a emergency machinery called "generator".

If you need to leave the garage and there is no current and you have already reset the main switch in the electrical panel (next to the cabinets), the main switch in the stainless steel door on the wall may have tripped. Stone out of the gate, then exit the small gate, manually opening the padlock with the key.

If you need to leave the gate and there is no current and you have already tried to restore the general line by lifting the lever on the door outside the gate, it is possible that the fault is with the town's power plant, so use the handle on the stool in the atrium to unscrew the arms of the gate manually, even if for this type of intervention it is preferable to call the owner..

If there is a lack of water in the house, it is possible to take it from the outdoor shower in part to the pool from the rubber connected at the bottom, as it is directly drawn from a well. The water from this spring **is not drinkable**

The fountains present in various points of the garden **do not supply drinking water**, as the water is drawn from a well

By booking the apartment, it means accepting and confirming the house rules.

Maximum number of people allowed: 4 with overnight stay and 6 people invited for dinners and days in the pool (overnight stay is not allowed)

Booking days: not less than 7 days - not more than 29 days.

house surface sqm. 52 + sqm. 60 Garage and laundry + sqm. 5,000 olive grove and garden

**The deposit for the stay is € 200.00 and is paid in cash by the tenant at check-in and is returned in full at the end of the stay, except for any damages.**

In the event of damage, subject to agreements on the amount of the same, this amount is deducted from the deposit paid, in the event of damage with amounts exceeding the deposit itself, the tenant will pay an additional amount to balance the amount of the damage. In the absence of agreements on the amount of the damage, the deposit is retained in full and not returned at the end of the stay, followed in the following days by invoices and / or receipts for any refunds and compensation.

We wish you a pleasant stay at Chalet Vela, well-being and relaxation will accompany you throughout your stay.

I remain at your disposal

Signature for acceptance .....

**(Alessandra Maioli)**

Tenant's signature .....

Name and surname in block letters .....

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